A day in the life of OneWorld Community Health Centers is purposeful and hope filled. Every single day we are meeting the escalating health needs in our community by providing primary and preventative health services to the people who are the most vulnerable and underserved. Every day, 400 people come to the health center and 260 caring OneWorld employees work hard to care for them. Because of OneWorld, fewer babies die, emergency room lines are shorter and people are living longer, healthier lives.

Our growth and outreach this past year allows us to touch more lives and continue our mission of providing culturally respectful, quality health care with special attention to the underserved. Thanks to our generous partners and the Omaha community, we are now caring for more people than ever before. In 2012, 24,673 patients from all parts of the metro called OneWorld their health care home, an increase of 7.5% over last year.

Our Livestock Exchange Campus is now home to our state of the art Women’s Clinic, with 27 exam rooms, an education center and dedicated women’s and pre-natal care. A Baby Boutique provides much needed new baby items for our patients, our new Quick Sick urgent care has expanded hours, nine exam rooms as well as rooms for patient education. And our administrative team has a new home, making room for the WIC Clinic to move into the Livestock Building and join the rest of our services under one roof.

We also opened a clinic in West Omaha, which has been busy since opening day. The need for professional and affordable medical care is clearly evident all over the city. With all this expansion, we are expecting to see an additional 12,000 patients and plan on hiring 125 new staff members in the coming years.

We are partnering with Community Alliance to bring quality health care to their clients, and have opened a new School Based Health Center at Bryan High School. Our partnerships don’t end there. The Caremobile mobile dental clinic partnership with Ronald McDonald House continues to bring quality dental care to the children who need it most.

In 2012 we opened the first bi-lingual Learning Community Center, a parent literacy center in South Omaha through a partnership with the Learning Community. The center includes one to one English as a second language, training for parents of school aged children, parenting education, computer and life skill building classes, and home visits. The program has grown tremendously in its first seven months and is adding more classes to meet demand.

We are also preparing for the changes that are associated with the Affordable Care Act through staff training and public education. As health care evolves, we will be positioned to take the lead in the community to guide patients through the process.

But still today, 80,000 people in Douglas County live without health insurance. Many live in neighborhoods plagued with violence and in homes that are less than desirable. They lack the support and resources to lead healthy, happy lives.

We have a vision for the future in which OneWorld is the model for integrated health care for all people in our community. To strengthen and support every individual, one day at a time.

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OneWorld Chief Executive Officer
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Board Chairperson

Don Hutchens
Vice Chair

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Martha Rico
Lucia Sona
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Isela Ramirez
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Megan Longo
Regan Mackintosh
Catherine Mello
Carolyn Miller
Deidre Ochsner
Susan Pape
Alanna Schenken
Andrea Skolkin
Kate Weitz
Meredith Weitz
OneWorld has a rich forty-three year history beginning as a volunteer grassroots clinic, growing and expanding services every year. In 2012, the health center celebrated a decade as a federally qualified and Joint Commission accredited health center. OneWorld’s Board of Directors is visionary, rooted in mission, with a patient majority, ensuring the health center is responsive to the most pressing local needs.

Community Health Centers focus on the basic health care needs of their communities. Health Centers maintain an open-door policy, providing treatment according to an individual’s income and regardless of insurance coverage. There are over 1,200 Community Health Centers across 50 states and all U.S. Territories providing vital primary care to over 22 million Americans with limited financial resources.

Care is holistic and provided in partnership with patients and the community. As “health care homes,” health centers offer medical, dental, behavioral health, pharmacy and other services. Health Centers accept most insurance plans, including Medicare, Medicaid and private insurance. For patients with limited incomes and who do not have health insurance, a sliding fee scale is offered, based on family size and income.
Last year, OneWorld Community Health Centers cared for nearly 25,000 patients. This is one of their stories.

Cynthia came to Omaha with her husband from Indonesia three years ago. She was pregnant with their first child. With no job, no insurance, and nowhere to turn, she found OneWorld Community Health Centers. OneWorld staff and providers helped her every step of the way.
“I love the midwives - they treat me like a friend. I was scared because I arrived here without any family or friends, and I was pregnant for the first time. I am so happy I found OneWorld!”

In 2012, we provided prenatal care to more than 1,200 women, with 84% receiving care in their first trimester.
Meet Raska

A boisterous two-year old with a great smile and a great story. Named for Nebraska, his parents came to OneWorld before he was born to seek care and advice from medical experts. Now, when they walk in, they are greeted with hugs and smiles from the staff. They are family.
WIC CLINIC

Cynthia and her baby Raska relied on the WIC clinic for nutritional and breast feeding guidance and support.

OneWorld’s WIC clinic serves 5,400 clients.

PRIMARY CARE

Just like Cynthia’s family, everyone cared for at OneWorld receives continuous, coordinated comprehensive health care. No matter the age or stage in life; from children to adolescents, adults and older adults; in sickness and health; OneWorld was a partner in care for over 25,000 people in 2012.

“The staff is incredibly helpful. They only want the best for Raska and me - from the moment he was born until now.”
“Raska’s pediatrician is amazing! He’s like family. I can tell, they care deeply about kids. When Raska comes in for an appointment it’s always a blast!”

We cared for 12,000 children in 2012
Double the number from four years ago. 49.2% of our patients are under the age of 19.
The new state of the art Women’s Health Center is a soothing space with 27 exam rooms, an education center, dedicated to women’s health and pre-natal care.

58% of our patients are women and girls.
**BEHAVIORAL HEALTH**

4,061 patient visits for behavioral mental health. We also provide social work services.

**PHARMACY**

We filled 73,997 prescriptions, a 5% increase over 2011 and began a clinical pharmacy program in hypertension.

**DENTAL**

16,191 visits to our dental clinic and Caremobile providing important oral health; an 8% increase over 2011.
52% of our patients are uninsured (12,803). 89% of our patients live at below 200% of the poverty level ($47,100 for a family of four).

“Working with Patient Services was really quick and easy. They helped us figure everything out financially. And linked us with other services in the community.”
52% of our patients are uninsured (12,803). 89% of our patients live at below 200% of the poverty level ($47,100 for a family of four).

OneWorld provides families with accessible, quality, and affordable healthcare, making a stronger, healthier, happier community.
FACTS

DID YOU KNOW...
There are over 1,200 Community Health Centers across 50 states and all U.S. Territories providing vital primary care to over 22 million Americans with limited financial resources.

24,673 Patients in 2012

Cared for:
12,000 children, double the number from 2008; including 1,400 patients in our school based health centers

60% of our patients have linguistic barriers
(12,803) are uninsured

94% Immunization rate among children

84% of our diabetics were in control of their disease

99.5% of our adult patients were screened and/or counseled for tobacco use
**FIGURES**

### PATIENTS & VISITORS OVER TIME

![Graph showing total visits and patients over time.](image)

### PATIENTS BY AGE

- **48.6%** Adult Patients (20-64)
- **2.2%** Adult Patients (65+)
- **49.2%** Pediatric Patients (0-19)

### 2012 RACE & ETHNICITY

- **69%** Hispanic/Latino
- **16%** Unreported
- **11%** White
- **2%** African American
- **1%** Asian

### REVENUES

- Patient Care (net) $8,893,423 38%
- Grants & Contracts $7,708,763 32%
- Contributions $1,354,408 6%
- In-Kind Services $5,155,499 21%
- Other $390,407 3%

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
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<tbody>
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<td>Other</td>
<td>$390,407</td>
<td>3%</td>
</tr>
</tbody>
</table>

Total Revenue $23,502,505 100%

### EXPENSES

- Salaries $9,491,681 41%
- Benefits $1,690,394 7%
- Professional Fees $1,564,459 7%
- Supplies & Other $4,715,539 20%
- Rent $503,762 2%
- In-Kind $5,155,499 22%
- Depreciation $242,721 1%

Total Expenses $23,364,055 100%

### Operating Income

- Total operating income $138,450
- Investment Income $149,193
- Balance $287,643

(From-kind includes pharmaceuticals that OneWorld would otherwise purchase as well as volunteer medical services)
THANK YOU TO OUR DONORS

John & Lorraine Bergeron  
Blue Cross Blue Shield of Nebraska  
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Boys Town National Research Hospital  
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Howard Kutler  
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The Landen Family Foundation  
John & Lisa Landers

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4920 South 30th Street
Omaha, NE 68107
Administration: (402) 502-8845
Dental: (402) 932-7204
Medical & Behavioral Health: (402) 734-4110
WIC Clinic: (402) 734-2028
Pharmacy: (402) 502-5832

OneWorld West
4101 S. 120th Street
Omaha, NE 68137
(402) 505-3907

Cass Family Medicine
409 Main Street
Plattsmouth, NE 68048
(402) 296-2345
www.cassfamilymedicine.org

CAREMOBILE (MOBILE DENTAL VAN)

Health Window at the Mexican Consulate

Crossroads to Health and Recovery
In Partnership with Community Alliance

Learning Community Center of South Omaha
2302 M St
Omaha, NE 68107
(402) 502-5512

Bryan High School
School-Based Health Center
(402) 991-3904

Indian Hill Elementary
School-Based Health Center
(402) 933-4968

Liberty Elementary
School-Based Health Center
(402) 505-8180

Spring Lake Elementary
School-Based Health Center
(402) 932-7014

www.oneworldomaha.org

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Car Seats
Case Management
Centering Pregnancy
Chronic Disease Management
Clinics
Dental
Diabetes & Cholesterol Classes
Disability Support
Disease Education & Support
Health Care for the Homeless
Health Promotion
Healthy Families
Interpretation and Translation
Lab
Learning Community Center
Medicaid Enrollment
Medical
Mexican Consulate Health Window
Midwifery
Optical
Outreach
Pharmacy
Quick Sick Clinic
Reproductive Health
School-Based Health Centers
Social Work
Specialty Care Referral
Support
Ultrasound
WIC (Women, Infant, Children) Program
X-Ray
Vision
Zumba
...and more