How Do I complete a Teledental Exam?

1. During your initial phone call, we will collect information and secure payment that will allow you to participate in a teledental exam.

2. You will be directed to our HIPAA and Privacy information on our website.

3. We will set up a time for your exam, just like a normal appointment.

4. At your scheduled time, a dental assistant will send a link to your mobile device or home computer.

5. To start the session, you must click on the link.
You will be asked to join a video chat. You must say “Yes”
You must allow access to the camera and the microphone.

If you do not allow access to the camera and microphone, you will have to reconfigure your phone to allow access to the camera and microphone.

Once the video conference has started, a dental assistant will take your medical history and answer general questions prior to bringing a dentist into the exam room.

6. We will first go through collecting signatures for our HIPAA consent and acknowledging that you have read our Privacy Practices.

7. The dental assistant will take you through a health history.

8. When the paperwork is complete, the dentist will join for a live conversation/examination.
9. We may ask you to position your head and mobile camera so that we can see different images of your mouth. It may be helpful to have another individual available to help with positioning the camera.

10. If your condition warrants, we may ask you to come to the health center for emergency treatment. You will be asked to sign a new set of forms when coming for a live visit, so please be patient.